

# January/February 2022

Rhonda Roberts, Office Manager  
Jamie Long, Administrative Assistant  
Scott Gillin, Field Manager  
Trevor McCormack, Operator

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## How to pay your bill online

Go to

[www.PaymentServiceNetwork.com](http://www.PaymentServiceNetwork.com)

1. Click Start Payment & enter our Business ID - RT20254
2. Follow the prompts to register & create an online account. (You will need your TAP #)
3. Fees will apply when paying online or by phone with your bank account or a credit card.
4. If you have any issues please call (866) 917-7368

There have been issues with the US Postal Service delivering mail.

Call the office if you have not received your bill by the 10<sup>th</sup> of the month. Payments are due by 3:30pm on the 15<sup>th</sup> day of the month.

Per the Rules & Regulations (page 2) each member received upon establishing service: "Failure to receive bill does not relieve the customer of his responsibility to pay."

## We need to update our files!

Please email us the following:

1. Current phone numbers
2. 911 address
3. Email address

If you don't have access to email you can fill out a form in the office or at the Annual Meeting.

This information is very important. We have had issues getting ahold of members when finding leaks.



## UPCOMING EVENTS

Annual Meeting  
Ryal Public School  
February 15<sup>th</sup> 7:30 pm  
(Dinner served at 7:00 pm)

Come meet the Board Members, Office Staff, and your fellow neighbors!!

Our Office will be closed the following days in 2022:

Monday, January 17<sup>th</sup>  
Monday, February 21<sup>st</sup>  
Thursday, April 21<sup>st</sup>  
Friday, April 22<sup>nd</sup>  
Monday, May 30<sup>th</sup>  
Monday, July 4<sup>th</sup>  
Monday, September 5<sup>th</sup>  
Friday, November 11<sup>th</sup>  
Thursday, November 24<sup>th</sup>  
Friday, November 25<sup>th</sup>  
Friday, December 23<sup>rd</sup>  
Monday, December 26<sup>th</sup>  
Friday, December 30<sup>th</sup>

Find us on Facebook for news/updates  
[@mcintoshco.rwd13](https://www.facebook.com/mcintoshco.rwd13)

Office Hours  
8:00-3:30 pm  
Monday-Friday

After Hour Emergencies  
please call (918) 652-5353  
or (918) 652-1719