



McINTOSH COUNTY RWD #13
395977 E. 1150 Rd.
Henryetta, OK 74437
Phone (918) 652-8709 ♦ Fax (918) 652-9668
www.mcintoshrwd13.myruralwater.com
mcintoshrwd13@yahoo.com

August 13, 2024

McIntosh County RWD #13 Members,

I would like to take this opportunity to let you all know what has been going on at the District.

Last year we contacted Myer's Engineering Firm and they helped us secure an \$800,000.00 Loan Forgiveness Loan thru the Drinking Water State Revolving Fund. These funds will be used to upgrade our system. This upgrade includes getting electronic meters for every member on the district. We will be able to get all our water tanks and the clear well cleaned, sandblasted and painted. We have been excited about this project for sometime now. It has been quite the chore for everyone here to get everything needed and done for this to happen.

While we were all excited heading into the New Year, we have had devastation hit our District. On January 8, 2024 our Field Manager, Scott Gillin, suddenly passed away. We were all in the state of shock. All through January we pulled together to get through. From February to April 2024 our Office Manager had to take a leave of absence to care for her ailing husband. She managed to come to the office to get pressing things done when needed. With the help of her trusting and knowledgeable Assistant she was able to focus on her husband whom she lost on March 29, 2024. The Assistant Manager worked along with the Field Manager and Operator until the Office Manager came back on April 22, 2024. By the first of June 2024 we were fully staffed and ready for our upgrade.

During the Pre-Construction Conference for Kinard Painting and Sandblasting, Inc. they let us know that they would start towards the end of summer with a Final Completion Date of December 26, 2024. UTS would also be starting towards the end of summer with a Final Completion Date of January 28, 2025. With this knowledge the Office Manager was going to send out a notice to all members of the schedule with the August billing statements. However, there was a kink and it happens sometimes when you think things are going well. Kinard Painting was able to get started sooner than we planned. We got the call on July 29 they needed to move equipment to the Tiger Mountain Water Tank. The next morning, they told us they were ready to start and we posted on all our alert

systems to notify the members. Now that the upgrade has started it will be from 2 to 4 weeks for each tank and clear well to be finished if everything goes as planned. I want to apologize to the members that are serviced by the Tiger Mountain Water Tank for the surprise and aggravation that this may have caused. However, we are trying to do our best to make the service we provide to our members better.

Next on the schedule will be #9 Tower. Members that are serviced by this tower will have low water pressure for 2 to 4 weeks. After #9 Tower will be Graham Tower. Members on the Graham Tower will experience the same low water pressure for 2 to 4 weeks. Lastly will be the clear well. The clear well will be low pressure also for 2 to 4 weeks and it will be in the winter months where water usage isn't as high as the summer months.

We have not received the start date or where they will start for the meter change outs. When they do start the meter change outs you will be without water only for the time it takes them to change it out. This will be your notification that within the next few months Utility Technology Services will be changing all the meters out.

If you haven't already, please sign up for our text & email alerts to stay updated. This is the only way to get pertinent information to all our members quickly.

<https://mcintoshrwd13.myruralwater.com>

Click **ALERTS**

You may also sign up for paperless billing statements (email statements) & online bill pay. We have a lot of customers that are not receiving their paper bills due to the US Postal Service.

<https://new.nexbillpay.net/mcintoshrwd13ok/BillPay/SignUp>

If you need assistance with either of these please call the office. They can help you get signed up.

We are blessed to be able to secure funds that are forgiven for this badly needed upgrade. We ask you to please be patience with us and the Contractors providing the services.

Sincerely,



Vincent Williams

Chairman

McIntosh County RWD #13